EuroCloud Star Audit
Based on European Quality Values for a Worldwide Usage

TRAINING PROGRAMME
### ECSA TRAINING

**Who should attend the training**

<table>
<thead>
<tr>
<th>INDIVIDUALS</th>
<th>DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td>ECSA Auditor (AA)</td>
<td>A person who wants to carry out ECSA audits.</td>
</tr>
<tr>
<td>ECSA internal Auditor (IA)</td>
<td>A person who wants to support the preparation and the execution of an audit process within their own organisation.</td>
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<tr>
<td>ECSA Consultant (AC)</td>
<td>A person who wants to carry out ECSA consulting tasks at a CSP or a CSC. E.g. supports to achieve the ECSA certification, assists at ECSA self-assessments or compares Cloud-service offers.</td>
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<tr>
<td>ECSA Trainer (AT)</td>
<td>A person who wants to carry out ECSA training tasks at a CSP or CSC.</td>
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<tr>
<td>ECSA Professional (PF)</td>
<td>A person who want to support cloud certification and cloud quality related tasks (e.g. in the procurement department) within their own organisation</td>
</tr>
<tr>
<td>ECSA Ambassador (AB)</td>
<td>A person who wants to promote ECSA and act as a partner of a local Embassy</td>
</tr>
<tr>
<td>ECSA Foundation (FD)</td>
<td>A person who wants to achieve a basic know-how regarding Cloud Certification and Cloud Quality Controls</td>
</tr>
</tbody>
</table>
# ECSA TRAINING

## Training Plans

<table>
<thead>
<tr>
<th>AMBASSADOR</th>
<th>FOUNDATION</th>
<th>PROFESSIONAL</th>
<th>AUDITOR</th>
</tr>
</thead>
</table>
| **Audience:** ECSA Ambassadors  
**Duration:** ½ day | **Audience:** ECSA Foundation Specialists  
**Duration:** 1 day | **Audience:** ECSA Professionals, Trainers, Consultants,  
**Duration:** 2 days | **Audience:** ECSA Internal Auditors, Professional Auditors  
**Duration:** 3 days |
| - EuroCloud Europe & Star Audit  
- Cloud Quality & Certification  
- ECSA Organisation Overview  
- ECSA Partner Overview  
- ECSA Areas Overview  
- Services & Tools Overview  
- How to apply  
- Summary, Q&A, Test | - Ambassador Training plus  
- ECSA Statements, Scopes  
- ECSA Controls Overview  
- Engagement for partners  
- ECSA Services & Tools  
- 1-2 Exercises  
- Contracts, test, accreditation  
- Summary, Q&A, Test | - Foundation Training plus  
- Profile description & Expertise  
- Senior Level requirements  
- Engagements options  
- Rights and Obligations  
- Use Cases and Business Cases  
- Usage of Assessment Tool  
- 3 Exercises  
- Summary, Q&A, Test | - Professional Training plus  
- ECSA Profiles  
- Audit Expertise  
- Audit specific Tasks  
- ECSA Controls in detail  
- 1-2 Auditor Exercises  
- Discussion  
- Summary  
- Q&A  
- Test |

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**Note:** The content is a summary and may not include all the details provided in the original document.
### EuroCloud
- What is ECE
- Mission
- Vision
- Services
- Project
- Members
- Programmes

### Star Audit
- Why Certification
- Goals
- Mission of ECSA
- Outsourcing versus Cloud Sourcing
- Consequences for IT Departments
- Business Case for Procurement
- Business Case for Sales
- ECSA Eco-System
- Partners – Roles
- Political Aspects

### ECSA in Detail
- What ECSA stands for in detail
- ECSA Catalogue
- Control Details
  - Area 1 – CSP Profile
  - Area 2 – Contract & Compliance
  - Area 3 – Security and Data Privacy
  - Area 4 – Operation DC Infrastructure
  - Area 5 – Operational Processes
  - Area 6 – Application IaaS, PaaS, SaaS
- ECSA Tools

### Hands On
- Exercises
  - Identify typical cloud failures
  - Compare Cloud Services by research
  - Select Cloud Services using ECSA
  - Perform a Use Case specific assessment
- Academy goals for online test
Every person who attends ECSA training should be prepared for the training. This can be achieved by:

**Training Preparation**

- Downloading ECSA training material from the secure data room.
- This can only be performed with a valid “Ticket” provided by the ECSA shop.
- Familiarisation of the ECSA website content.
- Performing a test case with ECSA Assessment tool.

**Training Material**

For Ambassador Training
- Part A Training Overview
- Part B Presentation Slides

Additionally for Foundation Training
- Part C1 Introduction
- Part D Catalogue

Additionally for Professional Training and Auditor Training
- Part C2 Additional Introduction